

## **Healthcare Home Process for Risk Assessment (Healthcare Home Assessment for Risk Tool--HHART) and Risk Consultation**

NCM will complete the Healthcare Home Assessment for Risk Tool (HHART) after each consumer's Health Screening.

If a consumer scores 9 or more on the HHART, the front desk receptionist will be notified to schedule a Risk Consultation. The Physician Consultant, CSS, CSS Supervisor, and applicable residential staff will be invited to the Risk Consultation. The receptionist will send an e-mail to notify all invited and will schedule the appointment for the NCM and the Physician Consultant.

After the Risk Consultation the NCM will document the visit. The Physician Consultant will complete a Coordination Report to the CSS staff and if needed also to the PCP. All Coordination Reports sent to PCP's will have a cover letter from the Physician Consultant.