Missouri Cultural and Linguistics Competence (Intelligence) Toolkit

Section 3: Resources

The Cultural and Linguistics Competence (Intelligence) Workgroup is a collaboration of Community Mental Health Centers and the Missouri Department of Mental Health.

**INTRODUCTION**

After examining both internal and external cultural characteristics, organizations can then use the following resources to develop congruent behaviors, attitudes and policies to work effectively in multicultural environments.

**RESOURCES**

**SAMHSA’s TIP 59-Improving Cultural Competence** <https://store.samhsa.gov/product/TIP-59-Improving-Cultural-Competence/SMA15-4849>

This Treatment Improvement Protocol (TIP) is intended to help counselors and behavioral health organizations make progress toward cultural competence. This model serves as a framework for targeting three organizational levels: individual counselor and staff, clinical and pragmatic, and organizational and administrative.

**National Culturally and Linguistically Appropriate Services Standards** <https://www.thinkculturalhealth.hhs.gov/clas/standards>

The National CLAS Standards are intended to advance health equity, improve quality, and help eliminate health care disparities by establishing a blueprint for health and health care organizations.

**Military Cultural Competency**

<https://docs.wixstatic.com/ugd/6dadf9_a4a447ac79e84242b1c6385ef0731dc5.pdf>

Information and resources to enhance military cultural competency. Includes screening for military history and military culture training.

**Deaf Services Training**

<http://dmh.mo.gov/deafsvcs/training.html>

Links to the MO DMH Deaf Services – Training webpage. Includes webinars and online training to develop cultural competency necessary to provide appropriate services to consumers who are deaf.

**Missouri Cultural & Linguistic Competency Specialists**

<https://docs.wixstatic.com/ugd/6dadf9_6222f438dd7b4c97baedaa02c0a3d5aa.pdf>

The following is a list of Missouri organizations that are subject matter experts and can assist organizations with questions on specific topics.